



# COLLINS RADIO COMPANY

CEDAR RAPIDS, IOWA, U. S. A.

AMATEUR SERVICE AGENCY BULLETIN

NO. 1001

DATE: 11 May 1960

EQUIPMENT TYPE: None

SUBJECT: General Information, Amateur Service Agency Bulletins

This bulletin will introduce a procedure for advising all Collins Authorized Amateur Service agencies of modification data, servicing techniques and any other pertinent information to better enable the service agency to repair and test Collins-built amateur equipments.

The prime function of these bulletins will be to transmit information concerning product improvements which from time to time are incorporated into new production and are of sufficient merit to justify their incorporation into equipments being serviced by an authorized agency.

As in the past there will continue to be certain modifications which will be recommended directly to the amateur equipment owners. The new Amateur Service Agency Bulletin will not minimize the Collins interest in direct communications with the amateur but will supplement the service which Collins can render to the amateur through the authorized service agencies.

With such intent, the contents of the Amateur Service Agency Bulletins are to be considered CONFIDENTIAL between Collins and the service agencies. All persons having access to Amateur Service Agency Bulletin information are urged to be discreet and keep the information within the service agency staff.

Administration and publication of the Amateur Service Agency Bulletins will be handled by the Technical Support Group of the Field Service Department, Collins Radio Company, Cedar Rapids, Iowa. Field Service Engineer Ralph J. Martin will be the center of technical information exchange between Collins Radio and the authorized service agencies and any correspondence or inquiries should be directed to Mr. Martin's attention.

Each Amateur Service Agency Bulletin will normally pertain to one or more equipment types. The numbering of these bulletins will be consecutive, starting with this Bulletin No. 1001, regardless of equipment type. To facilitate complete filing systems, each service agency will be supplied one copy of the bulletin for a numerical file by bulletin number, plus one copy for each equipment type to which the bulletin pertains.

Thus a service agency would receive four copies of a bulletin which discusses, for instance, the 75S, 32S and KWM-2 equipments.

Another feature of the new procedure is that Mr. Martin will act as an information center to which service agencies can report problems they encounter and fixes which they may develop and wish to pass along to Collins for approval and general publication.

The Field Service Department of Collins Radio Company welcomes the opportunity to promote a better exchange of technical information between the Company and its Authorized Amateur Service Agencies. Comments and suggestions on the program will be welcomed.

CONTENTS OF AND INFORMATION IN THIS AMATEUR SERVICE  
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AGENCY.